



Ballinalacken Castle

COUNTRY HOUSE HOTEL

Covid-19 Policy

We would like to re-assure our guests that we will take the necessary precautions in relation to Covid-19 to ensure their safety while staying with us.

In line with WHO, HSE and Failte Ireland we have implemented all the guidelines recommended by them.

The staff have been trained in all the necessary procedures and are committed to making your stay safe and enjoyable.

In the public areas there will be a dedicated cleaner to sanitise the touchpoints.

Gloves, facemasks and PPE gear will be available for all staff members and for guests if they wish to have them.

We have formulated a full procedure for sanitising all bedrooms after guest departure.

Housekeeping staff will give each bedroom a thorough cleaning and sanitisation after each stay with particular focus on touchpoints.

There will be hand sanitiser at all entrances and at the reception area.

In the restaurant the 2m social distance between tables will be adhered to.

Perspex has been erected at reception and we request that one member of a party comes to check-in and that you adhere to the floor markings for social distancing.

If you feel unwell during your stay with us please notify us immediately and we will assist you.

We are looking forward to welcoming you to Ballinalacken Castle hotel and making your stay a safe and enjoyable one.